3177-S AMH MILO HOWS 029

SHB 3177 - H AMD 1363 By Representative Miloscia

On page 1, at the beginning of line 7, insert "(1)"

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- 3 On page 1, after line 13, insert the following:
- 4 "(2)(a) All public agencies or nonprofit organizations receiving
- 5 more than five hundred thousand dollars from the Washington housing
- 6 trust fund account over a three year period must apply to the
- 7 Washington state quality award or a similar organization for an
- 8 organization-wide Baldrige assessment within two years and a full
- 9 assessment every three years thereafter, in order to improve the
- 10 efficiency and effectiveness of those public agencies or nonprofit
- 11 organizations. Each public agency and nonprofit organization shall
- 12 commit and plan to become a high performance, high integrity
- 13 organization and reach a score of sixty percent in ten years.
- 14 (b) Washington state quality award applications, assessment
- 15 feedback reports, and corrective action plans must be posted on
- 16 individual agency, nonprofit organization, and the government
- 17 management accountability and performance website to ensure public
- 18 accountability, sharing of best practices among public agencies and
- 19 nonprofits, and adequate performance management improvement. These
- 20 documents must also be sent electronically to the state auditor's
- 21 office to assist in its: Analysis of departmental performance data,
- 22 performance measures, and self-assessment systems; and identification
- 23 of best practices for performance audits under chapter 43.09 RCW.
- 24 (c) The department of commerce shall monitor implementation and
- 25 consider assessment results as criteria in grant funding.
- 26 (d) The department of commerce shall establish an annual
- 27 assessment and performance grading program for organizations eligible

1 to receive funding from the housing trust fund. This program must 2 consist of conducting annual performance scorecards. Areas to be 3 assessed must include quality management, productivity, fiscal 4 efficiency, program effectiveness, contract management and oversight, 5 internal audit, internal and external customer satisfaction, statutory 6 and regulatory compliance, and technology systems and online services.

7

NEW SECTION. Sec. 2. The sum of seventy-five thousand dollars, or 9 as much thereof as may be necessary, is appropriated for the biennium 10 ending June 30, 2011, from the Washington housing trust fund account 11 to the office of financial management for the Washington state quality 12 award. Funds may be used by the Washington state quality award for 13 the purposes of training organizations which are eligible to receive 14 funding from the housing trust fund in managing organization 15 assessments."

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17 Correct the title.

EFFECT: Requires public agencies and nonprofit organizations receiving more than \$500,000 from the Housing Trust Fund Account over a three year period to apply to the Washington State Quality Award (WSQA) or a similar organization for Baldrige assessments. Requires applications, feedback reports, and corrective action plans to be posted on the internet and sent to the State Auditor's office. Requires the Department of Commerce to establish an annual assessment and performance grading program for organizations eligible to receive funding from the Housing Trust Fund. Appropriates \$75,000 to the Office of Financial Management for WSQA training.

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